Mutts & Mittens

ACTIVE

House Rules

This is a dog pool

Have fun in the water with your dog, but deliberate human swimming is prohibited.



Active Supervision Required

Please stay with your dog throughout the session. Never leave them unattended.



Mind your belongings

Please keep personal items in sight; lost or misplaced items are your responsibility.



No Running

For your safety, please walk on the pool deck and within the facility.



Always leash your dog

Prevents your dog from bolting through any open gates and helps avoid unexpected interactions with other dogs.



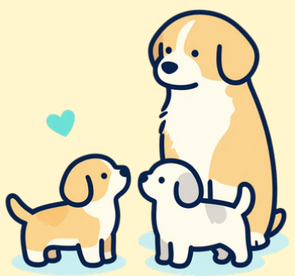
Clean up after your dog

If your dog urinates or defecates on site, please clean and dispose of waste immediately.



Play Responsibly

Please supervise all interactions closely and separate dogs promptly in the event of escalation.



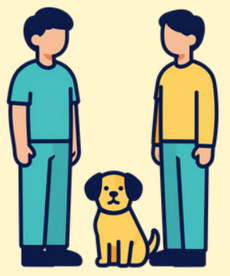
No Food and Drinks

To ensure the cleanliness of the facility, no food and drinks are allowed, including dog treats.



Respect Everyone

Persistent or abusive conduct will not be tolerated and may result in being asked to leave.



Mutts & Mittens active

CHILD ENTRY & SAFETY POLICY

FOR MMA KOVAN POOL

To ensure the safety and comfort of all our dogs, customers and staff, please take note of our child entry policy:



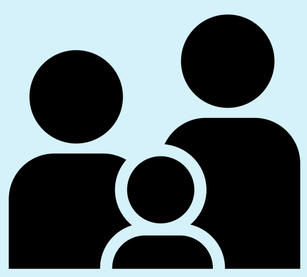
1 CHILDREN BELOW 10 YEARS OLD — STRICTLY NO ENTRY



For their safety, children below 10 years old are not permitted to enter the MMA Kovan premises under any circumstances, including when accompanied by an adult.

Please make childcare arrangements before your visit.

2 CHILDREN AGED 10 AND ABOVE (BUT UNDER 16)



Children aged 10 - 16 years may enter only when accompanied by the required adults.

Minimum requirement:

- 1 adult handles the dog at all times.
- A separate adult acts as the child's guardian.
- **Minimum: 2 adults + 1 child + 1 dog.**

1 adult + 1 child + 1 dog is NOT permitted, even if the child is 10 years old and above.

3 RESPONSIBILITIES OF THE CHILD'S GUARDIAN



The guardian must remain responsible for and actively supervise the child throughout the entire session.

Supervision is required at:

- The pool and pool deck
- Entry / exit
- Showering and blow-drying
- All other areas



The dog handler remains responsible for the dog at all times. One adult cannot supervise both simultaneously.

4 MMA KOVAN IS A DOG POOL



MMA Kovan is a dog swimming facility. The safety and comfort of all dogs and customers is our priority.

Children must:

- Not approach or interact with other dogs without permission.
- Not disturb dogs that are swimming or resting.
- Take care around dogs playing with toys.
- Follow staff instructions immediately.
- Remain under guardian supervision.

Not all dogs are comfortable around children, even if they appear friendly.

6 STOPPING A SESSION



The MMA Kovan team reserves the right to stop the child's participation and/or end the session early if continued participation may compromise the safety or comfort of:

- The child
- Other customers
- The customer's dog
- Other dogs
- Staff

This decision is based on behaviour observed during the session and does not require an actual incident.

Thank you for your understanding and support!